Virtual Leadership In Turbulent Times

Businesses everywhere have had to manage an overnight shift to online-only, remote working. Their leaders are expected to step up when many others around them find the shift scary and challenging.

This programme will give you the tools to manage this change - to strategise, motivate your team, create a mission, build a culture and succeed - working remotely.

As a result of attending this programme you will be better able to:

- Create a sense of purpose. Keep your team focused on the business.

- Understand your different leadership roles (Strategist, Mentor, Coach, Communicator and Influencer).

- Develop your Leadership Mentality: Set direction, be visible, daily communication, using your technology to its best.

- Understand three important leadership communication concepts: what and why, intent and effect, facts and feelings.

- Understand the difference between "in the moment" and "on reflection" coaching and how to best use both to develop your team.

- Evaluate "what" to coach and "when" to coach.

- Lead effective performance improvement conversations.

- Offer success and guidance feedback – taking the time to catch your team doing things right.

- Implement the principles of actionable feedback - 4 to 1 ratio of success, consciously giving 4x more success than guidance feedback.

- Manage difficult conversations with your team.

Virtual programme for up to twelve participants, delivered in three, 3-hour modules.

Who should attend: Leaders - anyone who leads others in their work.

What people say:

"The best training I've been on for 15 years with my company..."

"A very good workshop for making you stand back and really think."

"Miradorus provided us with a practical and engaging approach to accelerating results."

"Really well adapted for being delivered in amongst a busy workload from home"

"Great course, knowledgeable instructors and well put together to keep people engaged"

"It's going really well – great great course truly! So glad we decided to go ahead with it!"